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Spirit of Service

November 14,2002

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Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W., TW-B204 Washington, D.C. 20554

> WC Docket No. 02-314 – Application of Owest Re: **Communications International Inc. for Authorization to** Provide In-Region InterLATA Service in the States of Colorado, Idaho, Iowa, Montana, Nebraska, North Dakota, **Utah, Washington and Wyoming**

Dear Ms. Dortch:

Qwest Communications International Inc. ("Qwest") hereby responds to the question from the Commission's staff concerning Qwest's retail comparison to the due date change matrix.

The PID does not specify a retail comparison for PO-15, Number of Due Date Changes per Order, because the standard is specified as "diagnostic." Nevertheless, as additional information, Qwest is reporting a retail result, for purposes of looking at trends. These retail results consist of inward order types (as specified in the PID) for all products, just as on the wholesale side. In that vein, Qwest has emphasized that, because the measurement is not designed to support parity conclusions, the most that can be derived from a comparison of the CLEC and Retail results under PO-15 are general observations about trends, i.e., increasing or decreasing. (For example, retail orders have a higher proportion of non-designed products, which typically have a lower incidence of due date changes than designed products, in comparison to wholesale orders.)

The twenty-page limit does not apply to this filing

Respectfully submitted. Hance Haney

E. Yockus cc: M. Carowitz

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